

UNICORN

Advanced Management Platform

Overview



UNICORN A-M-P (Advanced Management Platform) is a new software offering for companies looking to increase their productivity and efficiency. While the roots of UNICORN A-M-P are in the language industry, the capabilities will benefit any company with document and/or project workflows. With over 20 years of development, refinement, and improvement investment, the UNICORN application is a rare example of creative thinking based on direct feedback from PMs (Project Managers).

The following are some of UNICORN's unique capabilities:

1. Flat visibility of the entire project. Most actions are performed on a single screen.
2. The Question and Answer Tool (QAT) is a unique feature that simplifies linguist question-and-answer handling.
3. Semi-automated email handling. Email management helps reduce the PM's workload, and emails are archived with the job. (This requires Microsoft Office 365.)
4. Pull vs. push review method increases file review efficiency. Reviewers assign themselves to jobs, which are automatically sorted by priority.
5. Unique integration with memoQ. Significant reduction in workload for the PM, with many automated functions that go beyond file analysis.
6. Manual or automated sticky notes can be used for client and/or project-specific information. The PM can set the color and conditions of a sticky note easily with the rule builder.
7. Advanced, fully customizable reporting. Create custom tile sets (dashboards), modify parameters, or create new reports.
8. A Knowledge Base platform for documents, unstructured information, client, or language specific information. Customized tags make searching easier.
9. Integrates with PayPal and the PayPal Payflow Pro Gateway. The PayPal integration enables payments to vendors, while the PayPal Payflow Pro Gateway enables credit card processing. (This may require programming to integrate with another credit card processor or the use of a PayPal Payflow Pro account.)
10. Automated vendor management with ProZ integration to continually search for candidates based on need.
11. Extensive use of hover text for functionality information.
12. Sophisticated client account capabilities such as:
 - Corporate, site, and individual accounts
 - Automatic Corporate assignments
 - Client document management (Contracts, SOWs, POs, NDAs, etc.)
13. Vendor document management for screening tests, CVs, Independent Contractor agreements, photos, and so on. (Digital document signing requires the use of Citrix RightSignature. Programming will be required for other platforms.)
14. Secure with data encryption and MFA for data or security admin roles. Job access restrictions.

Onboarding and initial training are estimated to take an average of two to three weeks. Helpdesk support is available during normal business hours based on U.S. Eastern time.

Pricing is based on a per-seat model with the overall goal of making this the most powerful, affordable platform in the industry. Payments are by credit card only on a monthly basis.