



Did you know?

GLTaC Received the World's First ASTM F3130-18 Certification

GLTaC is proud to be the first Language Service Company (LSC) in the world to achieve ASTM F3130-18 certification by Orion Assessment Services.

“The new standard is the only standard that audits the stability, reliability, financial, and operational health of an LSC,” commented Ms. Hei King, President of GLTaC. “I am proud of every member of the GLTaC team dedicated to always doing things better and more efficiently with client satisfaction as our top priority. Our ability to meet the requirements of ASTM F3130-18 reflects the investment we make in security, technology, and regulatory compliance. In receiving this certification, we demonstrate our commitment to running a professional, ethical, and dependable company.”

As the world's leading supplier of Safety Data Sheet (SDS) translations, the work we do must pass rigorous reviews for not just technical accuracy but for compliance with a complex maze of hazardous material regulations.

About ASTM F3130-18: Standard Practice for Language Service Companies

“This standard practice specifies the basic policies, processes, procedures, and resources needed by a Language Service Company (LSC) to provide the quality services required by its clients.”

The Standard encompasses the LSC's:

- Operational health
- Financial health
- Insurance coverage
- Adherence to the law
- Client satisfaction
- Ability to recruit and screen employees
- Ability to recruit and screen Independent Contractors
- Commitment to Quality Control (QC)
- Commitment to Quality Assurance (QA)
- Adequacy of IT resources (hardware and software)
- Data and physical security



The objective of the standard is to provide a high degree of confidence that the LSC can deliver the service(s) covered in the certification over time that meet or exceed client expectations. Written with the participation of freelance linguists, language service purchasers, and language service companies, this new standard represents more than nine years of effort to bring a higher level of professionalism and recognition to the language industry.

You may obtain additional information at www.astm.org or call **1-(610) 832-9551**.

Our ASTM certificate is available on our web site www.gltac.com.